



Quality policy

SARRIÁ ESTIL, S.L. policy is based on the **professionalism** of our people and in the effectiveness of our organization. In this sense we must guarantee the **trust** of our clients and of the society, leaning on in a Quality and Environment Management System based on the following principles:

- To implant a **management system guided to the continuous improvement**, taking in account aspects related to the **Quality, the Security and the Environment** and adapted to our services and our activities.
- The **contractual demands**, the desires and the **expectations of the customers**, are the only approach to establish the quality pattern of our products and services.
- **To detect and to control, as soon as possible, any incidence** that can rebound negatively in the **quality of the service that we provide** or that it can cause an **environmental impact**, through the **continuous follow up of our works**, the **prevention, the correction and the continuous improvement**.
- **To fulfill the legal requirements**, that apply to the activity of the Company, and the customer's expectations, as well as those requirements that we assume as own.
- To take the necessary measures, inside our possibilities, to **reduce the impact of our activity** and to **prevent the contamination**.
- **To define and to revise the objectives and goals annually**, as the tool to fulfill the quality and environmental policy.
- To carry out performances with the purpose to **involve SARRIÁ ESTIL people and external partners** in the fulfillment of these commitments, since **each employee is responsible for the Quality and the environmental impact of his work**.